

GOVERNMENT DEPARTMENTS AND AGENCIES, MOBILE PHONES, PROVIDERS, COST AND
AUDITS

2380. Mrs C.L. Edwardes to the Minister for Police and Emergency Services; Justice; Community Safety
For all Agencies and Departments within the portfolio of the Minister, including the Minister's office -

- (a) who is the mobile telephone service provider;
- (b) for each of the financial years 2000/2001, 2001/2002 and 2002/2003, what is the monthly cost of mobile telephone calls; and
- (c) how often are individual mobile telephone accounts audited, to ensure that they are complying with guidelines?

Mrs M.H. ROBERTS replied:

MINISTERIAL OFFICE

- (a)-(c) Please refer to the response provided by the Premier for question on notice 2375 of 16th December 2003.

WESTERN AUSTRALIA POLICE SERVICE

- (a) The Western Australia Police Service (WAPS) advise their two main service providers are Telstra and Optus, with some services provided by Vodafone.
- (b) The WAPS advise their monthly mobile telephone bills were as follows:

	2000/01	2001/02	2002/03
July	14,528	45,769	35,281
August	49,055	56,007	46,818
September	34,275	45,914	41,977
October	47,604	51,949	47,518
November	38,566	50,010	45,036
December	32,582	35,959	50,675
January	55,433	55,204	53,512
February	35,482	44,744	29,241
March	58,151	57,253	53,071
April	34,597	39,641	52,251
May	70,674	53,507	60,695
June	45,856	50,871	59,327
TOTAL	516,803	586,828	575,402

- (c) The WAPS advise it is the responsibility of the District and Divisional Superintendents and the respective Officers in Charge of the Sub Districts and Sub Divisions to validate all accounts within WAPS, including all mobile telephones. Accounts are audited using the service provider itemised accounts received monthly.

FIRE AND EMERGENCY SERVICES AUTHORITY

- (a) The Fire and Emergency Services Authority (FESA) advise their primary mobile phone service provider is Telstra, with some services provided by Vodafone and Optus.
- (b) The FESA advise their monthly mobile telephone bills were as follows:

	2000/01	2001/02	2002/03
July	9,499.92	10,891.80	16,355.64
August	9,966.24	11,760.60	16,207.32
September	9,386.04	12,305.64	23,555.52
October	10,006.56	10,888.20	19,591.80
November	10,529.04	13,029.96	18,068.64
December	11,453.76	12,352.44	21,103.80
January	10,720.68	17,919.12	25,461.00
February	10,335.96	17,827.80	13,098.48
March	9,264.00	16,179.00	34,772.40
April	10,865.64	16,314.12	26,751.48
May	10,953.24	20,398.44	21,089.76
June	9,740.88	15,002.52	19,392.72
TOTAL	122,721.96	174,869.64	255,488.56

- (c) FESA advise mobile phone accounts are audited on request, however management/usage reports are distributed monthly. Usage is compliant with guidelines.

OFFICE OF ROAD SAFETY

- (a) The Office of Road Safety advise their mobile telephone provider is Telstra.
- (b) The Office of Road Safety advise they are unable to obtain actual monthly costs. The average monthly costs are as follows:
- | | |
|---------|-------|
| 2000/01 | \$250 |
| 2001/02 | \$565 |
| 2002/03 | \$479 |
- (c) The Office of Road Safety advise that billing reports are reviewed by Divisional Managers and Senior Financial Officers on a monthly basis. Any discrepancies are reported to the telecommunications administrator for further action.

OFFICE OF CRIME PREVENTION

- (a)-(c) Please refer to the Premier's response to Question on Notice 2375.

DEPARTMENT OF JUSTICE

- (a) The Department of Justice advise their mobile telephone providers are Telstra, Optus and Vodafone.
- (b) The Department of Justice advise their monthly mobile telephone bills were as follows:

	2000/01	2001/02	2002/03
July	27,468	31,912	36,675
August	30,011	34,866	40,070
September	30,373	35,287	40,553
October	28,748	33,399	38,384
November	33,354	38,750	44,534
December	25,138	29,204	33,563
January	22,115	25,693	29,528
February	29,117	33,827	38,876
March	29,403	34,160	39,259
April	26,488	30,773	35,367
May	28,444	33,046	37,978
June	30,024	34,881	40,088
TOTAL	340,683	395,798	454,875

- (c) The Department of Justice advise their mobile telephone accounts are audited monthly.

OFFICE OF THE INSPECTOR OF CUSTODIAL SERVICES

- (a) The Office of the Inspector of Custodial Services (OICS) advise their mobile telephone provider was Orange from July 2000 to March 2002, Optus from April 2002 to June 2003, and Telstra from July 2003.
- (b) The OICS advise their monthly mobile telephone bills were as follows:

	2000/01	2001/02	2002/03
July	456	480	605
August	129	532	503
September	179	499	556
October	170	518	457
November	169	518	614
December	228	510	489
January	182	517	245
February	698	71	304
March	480	359	533
April	526	382	669
May	479	401	212
June	479	588	531
TOTAL	4,175	5,375	5,718

- (c) The OICS advise that management review the telephone accounts on an ongoing basis. Additionally, both the internal auditor and the Auditor General audit the accounts annually.